



## COURSE OUTLINE: FIT101 - HELP SKILLS/FITNESS

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Approved: Bob Chapman, Chair, Health

<b>Course Code: Title</b>	FIT101: INTERPERSONAL COMMUNICAT HELPING SKILLS
<b>Program Number: Name</b>	3040: FITNESS AND HEALTH
<b>Department:</b>	FITNESS & HEALTH PROMOTION
<b>Semesters/Terms:</b>	19F
<b>Course Description:</b>	In this course students will learn the interpersonal communication skills necessary to become effective communicators in the fitness and health promotion fields. Students will develop the skills required to be effective when helping individuals to make healthy lifestyle changes. Students will also develop motivational techniques to increase client adherence. Effective interviewing will also be practised and applied to appropriate workplace scenarios. The helping relationship and qualities that enhance this relationship will be discussed and practised.
<b>Total Credits:</b>	3
<b>Hours/Week:</b>	3
<b>Total Hours:</b>	45
<b>Prerequisites:</b>	There are no pre-requisites for this course.
<b>Corequisites:</b>	There are no co-requisites for this course.
<b>Substitutes:</b>	OPA218
<b>This course is a pre-requisite for:</b>	FIT153
<b>Vocational Learning Outcomes (VLO's) addressed in this course:</b>	<b>3040 - FITNESS AND HEALTH</b>
<b>Please refer to program web page for a complete listing of program outcomes where applicable.</b>	VLO 1 Conduct assessments of fitness, well-being, and lifestyle for clients and effectively communicate assessment results.
	VLO 2 Prescribe appropriate physical activity, fitness, active living, and lifestyle programs to enhance health, fitness, and well-being of clients.
	VLO 3 Utilize appropriate interviewing and counselling skills to promote or enhance health, fitness, active living, and well-being of clients.
	VLO 4 Collaborate with individuals in the selection and adoption of strategies that will enable them to take control of and improve their health, fitness, and well-being.
	VLO 9 Implement strategies and plans for ongoing personal and professional growth and development.
	VLO 11 Interact effectively with clients, staff, and volunteers in health and fitness programs, activities and facilities.
<b>Essential Employability Skills (EES) addressed in this course:</b>	EES 1 Communicate clearly, concisely and correctly in the written, spoken, and visual form that fulfills the purpose and meets the needs of the audience.
	EES 2 Respond to written, spoken, or visual messages in a manner that ensures effective communication.
	EES 4 Apply a systematic approach to solve problems.



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- EES 5 Use a variety of thinking skills to anticipate and solve problems.
- EES 7 Analyze, evaluate, and apply relevant information from a variety of sources.
- EES 8 Show respect for the diverse opinions, values, belief systems, and contributions of others.
- EES 9 Interact with others in groups or teams that contribute to effective working relationships and the achievement of goals.
- EES 10 Manage the use of time and other resources to complete projects.
- EES 11 Take responsibility for ones own actions, decisions, and consequences.

**Course Evaluation:**

Passing Grade: 50%,

**Books and Required Resources:**

Canadian Phys. Act. Fitness & Lifestyle Approach by Canadan Society for Exercise Physiology  
 Publisher: Canadan Society for Exercise Physiology  
 ISBN: 9781896900322

**Course Outcomes and Learning Objectives:**

<b>Course Outcome 1</b>	<b>Learning Objectives for Course Outcome 1</b>
1. Describe factors that influence communication and practice communication techniques to possible client situations.	1.1 Define the principles of communication. 1.2 Explain the relationship of attitudes, beliefs and values with effective communication. 1.3 Define and explain self-concept and self esteem. 1.4 Define personality and identify the major personality factors and traits. 1.5 Define learning styles and explain the importance to interpersonal communication. 1.6 Identify strategies to deal with different personalities and utilize relevant communication styles appropriate to different personalities and various age groups. 1.7 Describe perception and the perception process. 1.8 Explain factors that influence perception. 1.9 List and explain listening styles and barriers. 1.10 Define and explain verbal and non-verbal communication and discuss strategies to improve verbal and non-verbal communication.
<b>Course Outcome 2</b>	<b>Learning Objectives for Course Outcome 2</b>
2. Describe and demonstrate effective interviewing skills.	2.1 Establish rapport and a supportive environment. 2.2 Describe elements of a skilled interview process. 2.3 Conduct an initial interview. 2.4 Critique assigned interviews and reflect on skill improvement. 2.5 Demonstrate ability to communicate openness and attentiveness in a verbal and non-verbal manner. 2.6 Discuss strategies to improve listening and responding skills.
<b>Course Outcome 3</b>	<b>Learning Objectives for Course Outcome 3</b>
3. Discuss effective interpersonal communication skills as they relate to roles in the fitness industry.	3.1 Explain the process of CSEP-PATH counseling. 3.2 List and explain the styles of counseling and limitations in the fitness industry. 3.3 Discuss motivational techniques to improve client adherence to a healthy lifestyle.



		3.4 Determine the needs, wants, abilities, and limitations of the client for goal setting. 3.5 Discuss the advantages and disadvantages of working in teams.
	<b>Course Outcome 4</b>	<b>Learning Objectives for Course Outcome 4</b>
	4. Demonstrate critical thinking skills through case study and real life evaluation.	4.1 Participate and reflect on group problem-solving activity. 4.2 Reflect on and integrate information presented in class with experiences in the community.
	<b>Course Outcome 5</b>	<b>Learning Objectives for Course Outcome 5</b>
	5. Identify and demonstrate qualities of the helping profession that positively influence relationships.	5.1 Explain the terms empathy, sympathy. 5.2 Define culture and diversity and identify factors that enhance effective communication with varied populations. 5.3 Contrast the attitudes and actions of nurturing and toxic people. 5.4 Explain coaching skills and techniques for helping difficult people.
	<b>Course Outcome 6</b>	<b>Learning Objectives for Course Outcome 6</b>
	6. Integrate the philosophy of wellness/active living through its appropriate application to clients.	6.1 Define the stages of change for physical activity and apply the content to various client lifestyles. 6.2 Identify and define key leadership and presentation skills that enhance the effectiveness of wellness/active living messaging.
	<b>Course Outcome 7</b>	<b>Learning Objectives for Course Outcome 7</b>
	7. Establish reasonable and realistic personal and professional goals to enhance work performance.	7.1 Apply effective time management skills and personal organization abilities to all aspects of work. 7.2 Utilizes strategies for effectively adapting to stress and a variety of stressors. 7.3 Present oneself using a portfolio to identify personal skills, knowledge, and experience. 7.4 Meet requirements for maintaining and improving professional goals. 7.5 Access and use appropriate resources and self-care strategies to enhance personal growth.

<b>Evaluation Process and Grading System:</b>	<b>Evaluation Type</b>	<b>Evaluation Weight</b>
	Assignments	100%

**Date:** August 7, 2019

**Addendum:** Please refer to the course outline addendum on the Learning Management System for further information.